



Alberta Council of Disability Services

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Website: www.acds.ca Email: acds@acds.ca

October 4th, 2019

Laura Richardson, CEO
Connect Up With Downs
75, 805 – 5 Avenue SW
Calgary, AB, T2P 0N6

RE: Results of Standards Verification

Dear Laura,

Enclosed is the Verification Report completed by The Alberta Council of Disability Services (ACDS). As a result of the action completed around indicators rated as “Not Present” in your original survey report, you have been awarded accredited status at this time. A copy of the Verification Report has also been sent to the office of your Acting Regional Director, Disability Services Calgary Region, Connect Up with Downs’s certificate will follow in the mail shortly, and it will also list the programs and services that have met and are included in ACDS’ acknowledgement of accreditation.

It is noted that a great deal of effort was put forth by your organization to ensure that all indicators previously missed are now met. Congratulations on receiving accreditation status as a result of this post survey process. The certificate will be valid until the next scheduled review period, which will be September 2021

To prevent your accreditation status from lapsing, ACDS will contact you at least five months prior to the expiration date noted on your certificate to help you through the survey application process. We hope your participation in the *Creating Excellence Together* survey has been of benefit to you.

If you wish to discuss any aspect of the final report or the survey process, please contact me at carla@acds.ca or by phone at 403-250-9495 Ext. 234

Sincerely,

A handwritten signature in cursive script that reads "Carla Lawrence". The signature is written in black ink and is positioned above the printed name and title.

Carla Lawrence
Accreditation Coordinator

Encl.

Cc: Heather Hansen Acting Regional Director, Community & Social Services Calgary Region